

THE MUNI MEMO

OF THE PEOPLE, BY THE PEOPLE, FOR THE PEOPLE OF THE SAN FRANCISCO MUNICIPAL RAILWAY

PUC VOTES TO HIKE MUNI FARES

Despite vocal opposition from the public attending the SF Public Utilities Commission's April 13 fare hearing, the Commission voted 3 to 2 to raise Muni fares effective July 1.

The PUC fare package must now go to the Board of Supervisors for approval. If the Board approves the package, increased revenues



to Muni are expected to be approximately \$12.8 million. Muni is facing a \$30 million short-fall next fiscal year. Program reductions should make up the remaining short-fall without requiring service reductions

If approved, Muni's fare structure will look like this:

Adult Cash Fare will rise

from \$1.00 to \$1.25

Adult Cash Fare on Express lines will be \$1.50

Elderly and Disabled fare will rise from 25¢ to 35¢

Youth Fare will rise from 25¢ to 35¢

Adult Fast Pass will rise from \$32 to \$37

Adult Express Fast Pass will be \$47

Elderly/Disabled Pass will rise from \$5 to \$8

Youth Pass will rise from \$5 to \$8

Cable car fares will change from a ticket good going any direction for up to two hours to a ticket costing \$2 that is only good for a single ride. Elderly/Disabled and Youth fare will rise from \$1.00 to \$2.00. However, disabled passengers will pay the \$2 cable car fare only during weekday rush hours and be charged \$1 the rest of the time.

Additionally the price of tokens will rise from 90¢ to \$1.10.

AND THE WINNERS ARE...

Luck was with three happy employees whose names were drawn for trips to Hawaii at the Annual Awards Reception on February 11 at the Westin St. Francis Hotel. Operator Jaime Gordon, maintenance worker Thomas Curran and operator Douglas Elliot all won the

Continued on pg. 6



Hawaii-trip winner Thomas Curran with Claire Caldwell of the T.W.U.

Management Message

Muni Deserves a Pat on the Back

Here are a few facts that put into perspective how hard Muni works to deliver public transit to the citizens of San Francisco and visitors to the Bay Area.

- * From Monday to Friday, Muni carries more passengers every day than the resident population of San Francisco. Weekday ridership amounts to 767,768 passengers, while the resident population is approximately 724,000.
- * Annual boardings on Muni per San Francisco resident amount to 329. That's the highest per capita boarding this side of NYC's borough of Manhattan.
- * Nationally, the average number of vehicle trips taken on public transit is 2%. However, within San Francisco, the average is 33%.
- * Muni carries 3% of the total public transit ridership nationwide with only 2% of the public transit vehicles.
- * Muni ranks seventh nationwide in total ridership, seventh in motor bus ridership, second nationwide in streetcar ridership and first in trolley bus ridership.
- * Of the 17 larger transit systems in the Bay Area, Muni had 50% of the total estimated annual boardings for fiscal year 1990-91.

Need I say more? Once again, thanks to all of you at Muni who make the above statistics possible.

Johnny Stein
General Manager

Editor's Box

Dear Muni Employee,

In previous issues, we've profiled a Muni driver who is a gospel singer and one who wrote a book on vinegar. In the February issue, we wrote about Galen Dutch's earthquake project with SF State University. If you also have an interesting sideline to your work at Muni, it might be a perfect story for the Muni Memo. Please let us know.

Anne Milner
Editor

JOB FILE

8236 CHIEF FIRE ALARM DISPATCHER, Department of Electricity and Communications, \$44,148-\$53,638. Monitors communications systems and fire alarm circuits for city departments. Apply by March 26th. For info, call 557-4872. **9197 SIGNAL AND SYSTEMS ENGINEER**, Municipal Railway, Metro Signal Systems, \$80,049. Apply by April 12th. For info, call 554-1660. **9188 TRANSIT EQUIPMENT ENGINEER**, Municipal Railway, Manages engineering work, staff and procurement contracts for rolling stock, \$66,737-\$88,119. Apply by April 12th.

For info, call 554-1660. For other positions, call the Civil Service Hotline at 557-4888 or the PUC Hotline at 554-1669.

EMPLOYEE NOTICE

PREP HALL OF FAME BANQUET

The 11th Annual SF Prep Hall-of-Fame Awards Banquet will be held at the Patio Español, "Spanish Cultural Center," 2850 Alemany Blvd. on Tuesday, May 25th. The Prep Hall of Fame is the only program which annually honors former outstanding SF student-athletes, coaches, officials and media persons. Tickets are \$30 per person including dinner, wine, tax, tip and program. For ticket reservations, call 566-6712.

CONGRATS!

The Lift Operator of the Month and the Division Operators of the Month for February were:

Lift Operator of the Month:
Daniel F. Rubi of Flynn

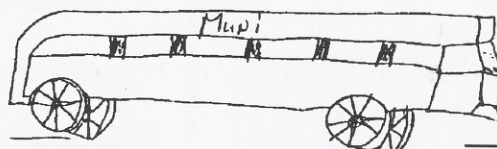
Cable Car: Duane B. Allen
Flynn: Charles C. Lok
Green: John H. Harris
Kirkland: Jess M. Sotelo
Potrero: William H. Malone
Presidio: Ronald Herrera
Woods: Gregory K. Frank

Unsung Hero



The Municipal Railway

This month, we replace the Unsung Hero column with thank you letters from Immaculate Conception Elementary School, which prove that Muni itself is the Unsung Hero.



Hi! Just writing to say thanks for your time, effort and smiling faces when I step onto the bus. You people work long and hard to bring us to our destination. Thanks again!

Gloria DeBerry

Thank
you.
MUNI

Dear Muni;

Thanks for driving me to my mom's work afterschool. That cheerful lady was so nice she wouldn't let anyone get by without smiling! Gotta Go.

Bye Bye!

Your customer,
Natalie O'Rourke

Awards



February Systemwide Operator of the Month



Photo: Gretchen Hildner

*February Muni Operator of the Month
Cleveland McDonald of Green Division.*

Name: Cleveland McDonald
 Division: Green
 Years with Muni: 21
 Background:
 Birthplace: Louisville, Mississippi
 Previous Employment: U.S. Postal Service 6 years, ranchworker, 10 years.
 Education: City College of San Francisco – A.A.
 Marital Status: Married to Marilyn
 Children: Knares, 30; Karma, 28
 Hobbies/Interests: Golfing/fishing

Outstanding Transit Supervisor of the Winter Quarter

Name: Clinton Redus
 Position: 9139 Transit Supervisor
 Division: Green
 Years with Muni: 32
 Background:
 Birthplace: Bay City, Texas
 Education: George Washington High School, SF; City College of SF – A.A.; San Jose State University
 Previous Employment: U.S. Army
 Marital Status: Married to Ann
 Children: Felicia- 29, Clinton Jerome (C.J.), 22
 Hobbies/Interests: Walking, Astronomy, Trips to Reno
 Words of Wisdom: "Do your job, but have fun doing it."
 Additional Interesting Fact: "I am a member of the San Francisco Municipal Railway Federal Employees Credit Union, and a past president of the Board of Directors."

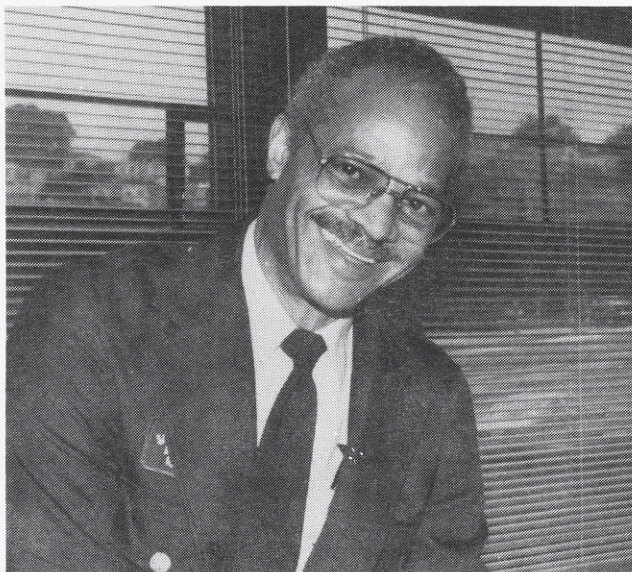


Photo: Gretchen Hildner

*Outstanding Transit Supervisor of the Winter Quarter
Clinton Redus of Green Division*

Awards



February Maintenance Worker of the Month



Photo: Kurt Wong

*February Maintenance Worker of the Month
Len Scott*

Name: Len Scott
Position: 7332 Maintenance Machinist
Division: Special Machine Shop, 24th and Utah
Years with Muni: 7½
Background:
Birthplace: San Francisco
Previous Employment: Retired from American Can Company
Education: Balboa High School, SF
Marital Status: Married to Rita
Children: Four grown children, four grandchildren

February Systemwide Operator of the Month Runner-up

Name: Cleon Fleming
Division: Green
Years with Muni: 24
Background:
Birthplace: Manderville, Arkansas
Education: Polytechnic High School, SF, City College of SF
Marital Status: Married to Donna
Hobbies & Interests: Sports in general, basketball in particular, fishing and traveling.
Words of Wisdom: "When men learn to worship God instead of things, life will be much better."

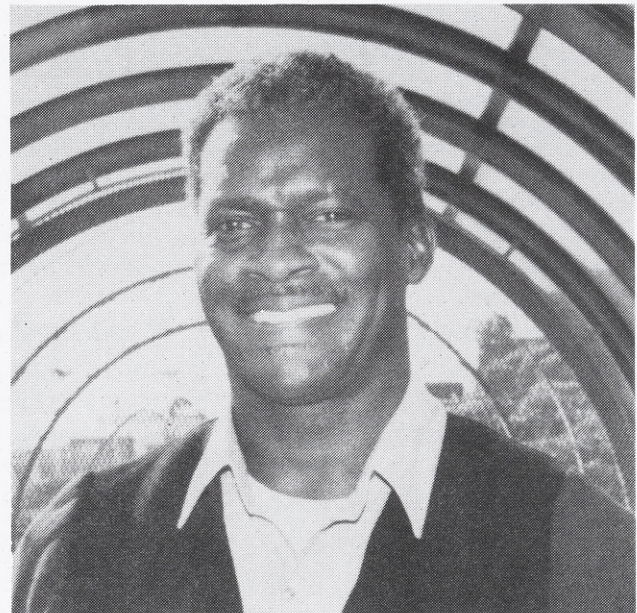


Photo: Gretchen Hildner

*February Systemwide Operator of the Month
Runner-up Cleon Fleming of Green Division.*

News



Muni's Passport Sales Are Booming

Muni's Passport program, selling 1-, 3- and 7-day Passports to San Francisco tourists has mushroomed. In the first six months of FY 92-93, sales were a whopping \$889,517. That's almost double what sales were last year and the

year before for the entire 12 months. For a look at how the program has grown, look at these figures from past years: FY 89/90 \$673,258, FY 90/91 \$928,210, FY 91/92 \$1,069,283.

If the sales rate remains constant, Passport sales should climb to at least \$1.5 million by the end of FY 92/93. Since the program's inception in June of 89, it has earned over \$3.7 million for Muni.

Muni Begins 14 Mission Trolley Wire Upgrade

In late February, Muni began a \$4.8 million project with construction contractor L.K. Comstock & Company to replace existing overhead wire and upgrade the power system for the 14 Mission trolley bus line, one of Muni's most heavily used routes.

The project, managed for Muni by UEB, is part of Muni's multi-year program to remove aging segments of its overhead network. After construction, the 14 Mission overhead will be more reliable, require less maintenance and provide adequate power for Muni's new high capacity, 60-foot articulated trolley buses, scheduled to begin running on Mission Street in 1994.



John Corser of Community Affairs sells Muni Passports at a convention at Moscone Center.

Winners *Cont. from pg. 1*

coveted Hawaiian trips for two.

Other winners included Samuel Walker, Susan Thompson and Ernestine Lennear for the bus tour; Margaret Ellis, Patricia Moore, and Marsell Crossland for a San Francisco dinner donated by Tele Vu; Herman

Phillips, Richmond Peck and Teddy Al Presher for a San Francisco dinner donated by Gannett; Eugene Batiste, Damian Gomez and Thomas Varsanyi for a photograph from Mark Reuben galleries; and James Pyatt, Kent Chin and Patrick Sheung for a \$100 bond.

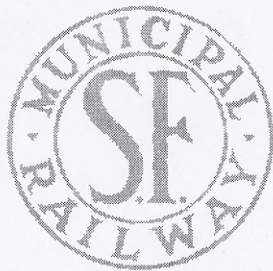
And last but not least, the James I. Hurley Maintenance Worker of the Year Award went to Jack Blanchfield, Superintendent of Diesel Maintenance.

Congratulations to all of you!

News



Coming soon to upper Market Street! Canary Island palm trees will be planted along the median of upper Market Street in connection with the development of the F-line project.



City Changes F-Market Stop Location

Thanks to the support of over 50 Market Street merchants and residents and the Greater Market Street Development Association, the location of a boarding-island stop on the new F-Market historic streetcar line that was scheduled for elimination will stay where it is.

The new island-stop on the north side of Market at Haight and Gough will be in approximately the same location as an existing island, which will be removed during trackway reconstruction in 1994 and was to be replaced with an island farther west on Market at Valencia.

A number of restaurants, antique shops and a tourist hotel located in the Haight and Gough vicinity made it clear that passengers were more likely to use a stop where there is higher merchant activity than at Market and Valencia where there are fewer stores and less foot traffic.

The City had originally been interested in locating the stop at Valencia to try to improve traffic flow on Market. In addition to the greater business activity at

the Haight and Gough location, it will be a transfer point for the 6, 7 and 71 lines. Also the originally proposed stop at Valencia and Market was at the beginning of an uphill grade, posing potential problems for elderly and disabled passengers.

Cable Car Museum to Remain Open

Muni will keep the Cable Car Museum at Washington and Mason open for visitors, pending the resolution of who will ultimately manage it. The Pacific Coast Chapter of the Railway and Locomotive Historical Society has managed the museum since it opened in March 1974. However, their current agreement expires at the end of March.

Muni is preparing a Request for Proposals for any enterprise interested in taking on the job of managing the museum, including upgrading it with improved lighting, expanded displays and interpretive materials and improved security.

TRANSITIONS / EMPLOYEE NEWS

GORDON SMITH RECEIVES PRSA ACCREDITATION

Public Relations Officer Gordon Smith of the Community Affairs Department was recently accredited by the Public Relations Society of America after a lengthy examination process.

Smith, who has been with the Railway for a year and a half, is among a select

number of 5000 professionals nationwide who have been accredited by the Public Relations Society of America throughout its 29-year history.

LESTER LOW EARNS ENGINEERING LICENSE

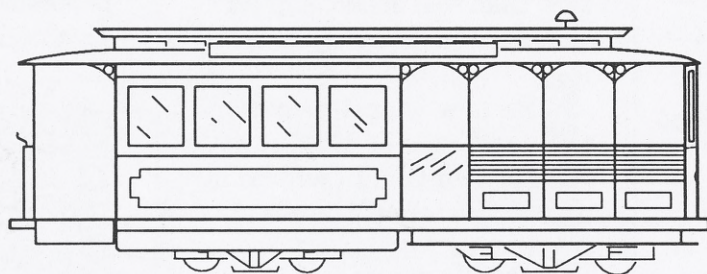
Electronic Maintenance Technician Lester Low, who is Acting Administration Engineer on the Automatic Train Control Project, has just been licensed as a Professional Engineer (P.E.) in Electrical Engineering. He is the only 7318 to have his P.E.

DUNCAN WATRY IS A PROUD FATHER

Planner Duncan Watry became a father on February 26th when his wife Ellen gave birth to their first child, a daughter, who has been named Laura.

CONDOLENCES

Condolences to the friends and family of Maintenance Worker Michael Lechterman of Green Support Shops who passed away suddenly in early March.



Diesel Maintenance Makes Major Changes

Diesel Maintenance has recently made some major departures from traditional maintenance practices at Muni.

Under the new system, VMS computer accounting is used to track each vehicle closely for preventive maintenance. When a bus comes in for scheduled preventive maintenance, all work needed to be done is completed before the bus is sent back

out on the road. In this way, scheduled preventive maintenance replaces what used to be a heavy concentration on unscheduled maintenance in the Running Repair Department.

According to General Superintendent Jack Blanchfield, in the long run, this achieves higher reliability and availability because Running Repair personnel can function more efficiently by concentrating on the smaller, everyday defects and are relieved of the burden of heavier, more time-consuming work.

Credits

The *Muni Memo* is published by the Community Affairs Department of Muni. Contributions and comments may be addressed to the *Muni Memo*, Room 238, 949 Presidio Avenue, San Francisco, CA 94115, telephone 923-6162.

Editor: Anne Milner

Photography:

Carmen Magaña
Gretchen Hildner
Kurt Wong

Desktop Layout:

Nicolas Finck

Printing:

PUC Reproduction:
Nelson Ramos
Gina Matawaran
David Paw